ABOUT US:

Community Action Partnership of Hennepin County (CAP-HC), formerly known as Community Action Partnership of Suburban Hennepin (CAPSH), works to establish services, programs and partnerships that address poverty and increase family and economic stability in our communities.

Since 1986, CAP-HC has been working to offer programs and services to increase self-sufficiency, collaborate to obtain the most services for clients, and strengthen communities to meet the needs of the residents of suburban Hennepin County.

2016 marked a year of change. After opening two offices in Minneapolis and serving residents with Energy Assistance since the fall of 2014, CAP-HC received the official designation from Governor Dayton’s office on August 26, 2016 to be the Community Action Agency for the City of Minneapolis.

We are excited to extend our services to Minneapolis residents through a single, unified community action agency as well as to partner and support existing Minneapolis organizations.

To ensure that we are adequately prepared to serve Minneapolis as well as Suburban Hennepin County, CAP-HC engaged in a Community Needs Assessment led by Wilder Research, completed an organizational restructure and rebrand, started a strategic planning process, and opened an additional office in Minneapolis to improve access to all CAP-HC programs throughout the city of Minneapolis and Hennepin County. CAP-HC has also expanded our board of directors to include Minneapolis representation.

CAP-HC is governed by a 21-member Board of Directors, and, as is required by state and federal law, the Board of Directors is comprised of a tripartite governance structure. One-third of its membership is drawn from elected officials from within Hennepin County, one-third is drawn from the public sector representing the business and public life of Hennepin County, and one-third represents the low-income communities and neighborhoods of Hennepin County.

CAP-HC is dedicated to providing opportunities to clients that will help them identify and overcome economic barriers. We continue to enhance, add, and modify our programs to address the changing needs in our community and to provide the help that will lead to long term changes in their circumstance.

OUR MISSION:

To improve the quality of life in Hennepin County by creating links between individuals and communities through services, education, and collaboration.


2016 PROGRAM YEAR IN NUMBERS

323 
Individually were assisted in applying for health insurance

22,271 
Households received energy programs assistance

$1,105,100 
Returned to the community in federal, state, and property tax refunds

605 
Individuals received services through CAP-HC’s Full-Cycle Homeownership Programs

30,670 
Households served

212 
Households received legal assistance

363 
Individuals received transportation assistance

1,690 
Total hours donated by volunteers! THANK YOU!

EXPANDING PROGRAMS TO MEET COMMUNITY NEEDS New programs in 2016

Family Assets for Independence in Minnesota

Family Assets for Independence in Minnesota (FAIM) helps income-eligible program participants build assets and save money towards the purchase of a home, start of a business, or pursuit of higher education for themselves or a dependent. Participants can save up to $40 a month in a special savings account and FAIM will triple their savings, adding up to $120 a month.

In Program Year 2016, 87 households enrolled and started saving towards their future with the help of the FAIM program.

Lift-to-Work

CAP-HC’s Lift-to-Work, vehicle repair program, focuses on assisting residents of Hennepin County achieve an increased level of stability by overcoming transportation barriers. The program seeks to address the high cost of vehicle repairs by providing income-eligible clients with financial assistance towards auto repairs to ensure their vehicle is safe and reliable.

In Program Year 2016, Lift-to-Work provided financial assistance to 55 individuals to ensure they obtain or maintain employment.

PROGRAM SUMMARY

CAP-HC has dedicated employees, board members and volunteers who are committed to providing programs to ensure a safety net of basic services is accessible to all community members throughout Hennepin County.

CAP-HC’s programs (households served) Oct. 1st, 2015 through Sept. 30th, 2016:

Family Supportive Services
Energy Assistance 22,271
Food Support/SNAP 369
Housing Stabilization/Tenant Training 108
Legal Service Clinics 209
MNSure Application Assistance 291
Supportive Services for Veteran Families 60

Homeownership Programs
Foreclosure Prevention 92
Homebuyer Education 258
Home Maintenance & Rehab 121
Reverse Mortgage Counseling 134

Asset Development Programs
Family Assets for Independence in Minnesota (FAIM) 87
Financial Literacy 32
Lift-to-Work 55
Tax Assistance Program 680
Nancy, a Bremer Bank Mortgage CRA Relationship Manager, has been a longtime volunteer trainer for CAP-HC’s HomeStretch Workshops. At Bremer Bank she focuses on helping more low and moderate income borrowers become homeowners. Nancy has offered to share the journey that led her to become a CAP-HC volunteer:

After twenty-five years in retail management I started a second career in mortgage lending. A friend who owned a mortgage company encouraged me to join her team, saying it was really easy and so much fun it shouldn’t even be called “work”. It seemed to make sense to me since I had owned a couple of houses with mortgages and thought buying a house was pretty easy. Of course this was before the mortgage crisis when the housing market changed!

I became interested in working with first-time home buyers, believing we could learn about the mortgage process together. To accelerate my learning I decided to volunteer to teach mortgage financing in HomeStretch Workshops. Thankfully CAP-HC offered me the opportunity to be a volunteer trainer for their workshops. Over the years, I have worked with great CAP-HC staff members, great folks like Dana and Bill, and staff at Homes Within Reach in Minnetonka.

Helping families get into their first home is not always easy, but it is pretty amazing and rewarding to see what it means to them. In addition, I am able to work with great organizations, such as CAP-HC, as they educate and counsel families on the responsibilities of homeownership, help them meet lenders’ requirements to be mortgage eligible, and ensure their success in home ownership.

Nancy Healy, Mortgage CRA Relationship Manager

---

**2016 CAP-HC CLIENT DEMOGRAPHICS**

**LEVEL OF FAMILY INCOME**

Based on Federal Poverty Guidelines

- 2% are seniors 55+
- 22% are single parent households
- 71% are renters
- 35% of clients over the age of 24 did not complete high school
- 20% reported having a disability

**2016 FEDERAL POVERTY GUIDELINES**

<table>
<thead>
<tr>
<th>Household Size</th>
<th>100% of Poverty Guideline</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$11,770</td>
</tr>
<tr>
<td>2</td>
<td>$15,930</td>
</tr>
<tr>
<td>3</td>
<td>$20,090</td>
</tr>
<tr>
<td>4</td>
<td>$24,250</td>
</tr>
<tr>
<td>5</td>
<td>$28,410</td>
</tr>
<tr>
<td>6</td>
<td>$32,570</td>
</tr>
<tr>
<td>7</td>
<td>$36,730</td>
</tr>
<tr>
<td>8</td>
<td>$40,890</td>
</tr>
</tbody>
</table>
MESSAGE FROM EXECUTIVE DIRECTOR

Continuing change, growth and development for Community Action Partnership of Suburban Hennepin defined 2016. After receiving recognition as the community action agency for the City of Minneapolis, we began the process of coordinating the delivery of all of our programs and services throughout Hennepin County. In addition to our traditional energy and housing programs that provide stability and peace of mind to thousands of Hennepin County residents, many new programs and initiatives were developed and expanded. From working with communities to preserve naturally occurring affordable housing, to working with families to preserve income and assets, we help ensure vulnerable communities are not only stable, but thriving.

2017 will create more opportunities for the focused growth of a newly rebranded organization: Community Action Partnership of Hennepin County (CAP-HC). Guided by a county-wide community needs assessment and an inclusive strategic planning process, CAP-HC is poised to lead the effort to eradicate poverty in Hennepin County. That is made possible by a dedicated board of directors, and the amazing energy of a growing staff and committed volunteers.

We invite you to step up and join in our efforts to remove barriers to opportunity, and create new opportunities, so that our neighbors in need can achieve stability and thrive.

Scott Zemke

MESSAGE FROM BOARD CHAIR

2016 has been a year of growth and transition. Community Action Partnership of Suburban Hennepin is now Community Action Partnership of Hennepin County (CAP-HC). We are changing lives and improving communities throughout Hennepin County.

CAP-HC creates and delivers a variety of programs and services to assist clients, to guide them out of poverty and into economic stability. Essential services include Energy Assistance, Nutrition Education, Budgeting and Financial Counseling, Housing and Rehousing, Transportation, and more. Please visit our website at www.caphennepin.org to learn more and to find out how you can support CAP-HC and its important work.

I would be remiss if I did not acknowledge the incredible commitment of CAP-HC staff members and volunteers for their work, specifically to the clients. On behalf of the board, thank you for your loyalty and dedication.

CAP-HC invites you to join us in our commitment of creating opportunities for individuals, families, and children and strengthening communities throughout Hennepin County.

Mary Brindle

*Board approved audited financials will be available April 27th, 2017*
2016 PARTNERS  CAP-HC is proud to collaborate with the following organizations:

Adult Options in Education (Hopkins)
AEON
African Immigrants Community Services
Alliance for Metropolitan Stability
American Immigration Lawyers Association
American Indian OIC
Anoka–Hennepin School District
Appeal for Change
Avenues for Youth
Baquer Law Firm
Blake Road corridor Collaborative
Bloomington Police Multi-Cultural Advisory Committee
Bloomington Public Health
Bloomington Public Schools
Bloomington/ Richfield Community Services
Bremer Bank
Brian Coyle Center
Bridgeing, Inc.
Brookdale Library
Brooklyn Bridge Alliance for Youth
Brooklyn Center Community Education
Brooklyn Center Schools
Brooklyn Park Clinic
Brooklyn Park Housing Dept.
CAPLAW
Catholic Charities CenterPoint Energy
Central Minnesota Legal Services
Charities Review Council
Children First
City of Bloomington
City of Brooklyn Center
City of Brooklyn Park
City of Champlin
City of Corcoran
City of Crystal
City of Dayton
City of Deephaven
City of Eden Prairie
City of Edina
City of Excelsior
City of Golden Valley
City of Greenfield
City of Greenwood
City of Hanover
City of Hopkins
City of Independence
City of Long Lake
City of Loretto
City of Maple Grove
City of Maple Plain
City of Medicine Lake
City of Medina
City of Minneapolis
City of Minnetonka
City of Minnetonka Beach
City of Minnetrista
City of Mound
City of New Hope
City of Orono
City of Osseo
City of Plymouth
City of Richfield
City of Robbinsdale
City of Rockford
City of Rogers
City of Shorewood
City of Spring Park
City of St. Bonifacius
City of St. Louis Park
City of Tonka Bay
City of Wayzata
City of Woodland
CLUES
CommonBond Communities
Community Corner
Community Emergency Assistance Programs (CEAP)
Community Link
Corinne
Creekside Community Center
Crisis Connection
CROSS
Dar At- Hiran
Davis & Goldfarb Law
Eden Prairie Housing & Community Services
Eden Prairie Islamic Center
Eden Prairie Schools
Edendale Apartments
Edina FSC
Edina Housing Dept.
Edina Public Schools
Edina Resource Center
Emergency Service Providers
Family Partnership
Framework Homeownership, LLC
fraser
Gethesmane Lutheran Church
Good in the Hood
Hamilton House
Headway Emotional Health Services
Hennepin County Housing & Homeless Initiative
Hennepin County Human Services & Public Health
Hennepin County office to End Homelessness
Hennepin County Sheriff’s Office
Hennepin County Teen Parent Connection
Hennepin South Services Collaborative
Hennepin Technical College
HIRED
Holy Rosary Catholic Church
HOME Line
Homes for All
Homes within Reach
Hopkins Public Schools
Housing for All
Housing Justice Center
Immanuel Lutheran Church
Immigrant Law Center of Minnesota
Independent School Dist #287 Intercongregation Community Association (ICA)
Interfaith Outreach & Community Partners (IOCP)
IWJ Charitable Foundation
JD Haas & Associates
Jewish Community Action
Jewish Family & Children’s Service
Kids Place
Legal Aid
Legal Aid Youth Law Project
Lennox Community Center
Loaves & Fishes
Lommen Abdo Law Firm
Lutheran Social Service MN
Maple Grove Housing Dept.
Maranatha Place Apts.
Mark Luther Law, LLC
Masjid Ar-Raman
MCKee Kugler Law Firm
Meadowbrook Collaborative
MinnCAP
Minneapolis Community and Technical College (MCTC)
Minneapolis School District
Minneapolis Urban League
Minnesota Assistance Council for Veterans (MACV)
Minnesota Coalition for the Homeless
Minnesota Correctional Facility - Stillwater
Minnesota Homeownership Center
Minnesota Workforce Centers
Minnetonka FSC
Minnetonka Housing Dept.
Minnetonka Public School
MIRA
MN Council of Churches
MN Dept. of Commerce
MN Dept. of Human Services
MN Dept. of Revenue
MN Homeownership Network
MN Housing Finance Agency
MN Mortgage Foreclosure Prevention Association
MNSure
MoveFWD
myHealth MN
NASCAP
National Industry Standards for Homeownership, Education, & Counseling
Neighborhood Development Alliance
NeighborWorks
New Hope Housing Dept.
Normandale Community College
North Hennepin Community College
North-suburban Emergency Assistance Response (NEAR)
Northwest Hennepin Family Services Collaborative
Nutritious Food Coalition
Oasis For Youth
Office of Economic Opportunity
Orono Community Education
Orono Healthy Youth FSC
Osseo Schools
Otto Bremer Foundation
Our Savior’s Housing
Penelope 35 Apartments
People Reaching Out to People (PROP)
People Serving People Perspectives, Inc.
PICA
Plymouth Housing Dept.
Pohlad Foundation
Prepare + Prosper
PRISM
Project Linus
Prosperity for All
Reach & Restore
Relate Counseling Center
ReMAX Results
Resource Employment Services
ResourceWest
Richfield Community Council
Richfield Family Stability Work Group
Richfield Housing Dept.
Richfield Public Schools
Ridgedale Library
Robbinsdale Area Redesign Family
Services Collaborative
Robbinsdale Public Schools
Robert Weber Law
ROMA Trainers
Sabathani Community Center
Salvation Army
SCIP Hopkins Family Services Collaborative
Senior Community Services
Sholom Housing
Simpson Housing Services
Sojourner
Sojourner Campus Church
Southdale Library
Southern Minnesota Regional Legal Services
St. Anthony Family Services Collaborative
St. Anthony Schools
St. Anthony Village
St. David’s Center
St. Louis Park Community Education
St. Louis Park Emergency Program (STEP)
St. Louis Park Family Services Collaborative
St. Louis Park Housing Dept.,
St. Louis Park Schools
St. Stephen’s Human Services
Steven Thal & Associates
Steel Rives LLP
Storefront
Suburban Hennepin Housing Coalition
Suburban Host Home
Sustainable Resource Center
System of Care Partnership (SOPC) Tapestry
The Bridge for Youth
The Lift Garage
Tree Trust
United Way 2-1-1
Urban Ventures
US Dept of Agriculture
US Dept. of Health & Human Services
US Dept. of Housing & Urban Development
US Internal Revenue Service
Vail Place
View Reality
Volunteer Lawyer’s Network
Volunteers Enlisted to Assist People (VEAP)
Wait House
Walker Methodist , Lyndale Senior Building
Wayside House
Wayzata Partners in Prevention Family Services Collaborative
Wayzata Public Schools
WeCAN
Wells Fargo
West Metro Youth Connect
Westonka Family Services Collaborative
Westonka Library
Westonka Public Schools
Wooddale Lutheran Church
Wright County Electric Trust
YMCA Youth Intervention Services
Xcel Energy
Yorktown Continental Senior Building
2016 SUPPORTERS
Community Action could not exist without community support. It is thanks to the generosity of our donors that we at Community Action Partnership of Hennepin County are able to create opportunities for individuals and families and strengthen our communities. Thank you to those who donated in Program Year 2016 (Oct. 1, 2015 - Sept. 20, 2016).

Allina Health Community Engagement
American Legion Post 630
Anthony Baquero
Beehive PR
Carol Watson
Christine Hart
City of Brooklyn Park
City of Eden Prairie
City of Edina
City of New Hope
City of Plymouth
City of Richfield
City of St. Louis Park
Coral Jentz-Folanah
Dana Slimmer
Diane Sewall
Eric Otterness
Fernando Silva
Hennepin County
Hennepin County Consolidated Pool
James Ballentine VFW Post 246
Janice Kelly
Jesus Sandoval Mascorro
Lou Ann Koerschner
Mercy Das Sulc
Minnesota Department of Commerce
Minnesota Department of Revenue
Minnesota Housing Finance Agency
Minnesota State Bar Foundation
MN Assistance Council of Veterans
MN Dept of Human Services
Office of Economic Opportunity
Otto Bremer Foundation
Project Linus
US Dept of Housing and Urban Development

2016 VOLUNTEERS
Our work would not be possible without the work of our dedicated volunteers. Volunteers help CAP-HC in many great ways; assisting in our tax clinics, legal service clinics, tenant trainings, and providing their expertise at our homeownership and financial literacy workshops. Please know that we genuinely appreciate and value your commitment of time to volunteering with CAP-HC, and for this we thank you.

Elizabeth Anderson
Munoj Aryal
Cary Baker
Anthony Baquero
Colleen Beebe
Jillian Benson
Connie Bloom
Lynn Bohm
Al Bongaarts
Virginia Borgeson
Hillary Brown
Ladasha Brown
Mirella Ceja-Orozco
Cheryl Enninga
Halyna Eremeveya
Amy Michielle Freeman
Edna Garcia Salazar
Jeff Gessell
George Getsch
Ernesto Gonzales
Kayla Gunderson
JD Haas
Aaron Halverson
Nancy Healy
Felippe Hernandez-Onofre
Diem Hoang
Nancy Hostetler
Jacqueline Hunstiger
Diane Johnson
Sarah Johnson Phillip
Adam Justin
Dahee Kim
Jennifer Kleven
Melinda Klotz
Abby Klug
Alicia Kortgaard
Stephanie Kreimer
Karen Kugler
Irina LaPoint
Rafina Larsen
Tiffany Larson
Meredith Leake
Whitney Ledesma
Yelena Lenovich
Lisa Levitt
Aaron Like
U’nice Longs
Katiya Longs
Tynicca Longs
Christina Lorenz
Kate Lovo
Mark Luther
Katrina Martinson
Jennifer McCook
Darcy McDonald
Larry McGee
Shannon Melloy
Vanessa Millbradt
Marghan Ann Miller
David Morse
Peggy Muehlberg
Eneida Murillo
Janet Navarro Tenorio
Lisa Notling
Sarah Numberger
Teague Orgeman
Grisell Orozco
Gustavo Ortiz-Reynoso
Eric Otterness
Alka Pattni
Nancy Peterson
Cynthia Pooley
Joyce Prudden
David Quinby
Nancy Rigelhof
Mayra Rodriguez
Jeff Roehl
Joe Ryan
Bryan Schmidt
Sofia Siffert
Jonie Solstand
Jonie Stark
Jillian Sully
Cindy Terry
Paul Theis
Alicia Tomlinson
Kimberly Van
Kathy Vang
Judy Wangz
Fletcher Warren
Lewis Williams
Todd Winter
Steven Woodley
Daniel Young
Jennifer Zielinski

*If information is missing or is incorrect, please contact Alona Lee at alee@caphennepin.org We appreciate all of our partners, donors, funders, and volunteers and would like to correct any errors, and recognize their support.

2016-17 BOARD OF DIRECTORS

Community Sector:
Dennis English
Jeanne McTootle
Solomon Ogunyemi
Ruth Ruffin
Char Wilkinson

Private Sector:
Anthony Baquero
Daniel DuHamel
Robert Gutierrez
David Krause, Secretary
Mark Matasovsky
Michael Mobley, Treasurer
Justin Gillette

Public Sector:
David Asp
For Commissioner Jeff Johnson
Council Member Mary Brindle,
Interim Board Chair
Commissioner Debbie Goettel
Council Member Cam Gordon
Mayor Marvin Johnson
Karin Keitel
For Commissioner Jan Callison
Council Member Abdi Warsame